



NATURAL
TECHNOLOGY
SYSTEMS

BROUGHT TO YOU BY NATURAL TECHNOLOGY SYSTEMS

SOLAR BUYING GUIDE

EVERYTHING YOU NEED TO KNOW ABOUT SOLAR

Learn how to transform your house into solar | Step-by-step

HI THERE!

If you're reading this you're probably in the process of wandering around if you should get into solar and how to make the transition easier. Maybe you're feeling overwhelmed, unsure and just a little bit lost.

We know it takes more than researching on Google, asking around your friends, comparing different offers to get you to the right place for solar. And...we also know that you've probably figured this out too, that's why you're reading this now :)

If you're anything like thousands of residential and commercial clients we've helped with, you want to stay on top of your energy spending; to save you hundreds on electricity bills; to improve your energy efficiency....

You're not alone!

So many customers like you are in the same boat. They invested their time and money into looking at the best solutions for their homes, they compared all the offers from different traders and have no clue who to go with, they tried their best to get their money worthy - but they just aren't getting the results.

With our experiences that we delivered over 3000 projects in Australia for over 30 years already, we understand your struggles.

The good news is that we've analysed and worked out a comprehensive guidebook for all customers like you to get started on your solar journey without hassles, and all we hope is you can get started with solar safely and tell your friends that you made the best decision in your life to go for solar!

We will take you through the decision-making process and give you all the essential information you need to know. We've made the process as simple as possible to not feel too overwhelmed. Follow our guide, and you will get the right solar solution from the right place. We have also added extra links for further reading if you want to know more (but we think you're good to go after reading this).

Ready? Let's dive in.

Made with ♥ from NTS



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SOLAR IN SOUTH AUSTRALIA

Australia is a world leader in renewable energy, with over 15% of households sporting rooftop solar, and South Australia is paving the way. With over one in four homes with rooftop solar in SA, more than any other state. We are the mecca of solar and are so close to meeting our sustainable energy goals. The Marshall Liberal Government has launched its plan to achieve net-zero carbon emissions by 2050, and along with it, the advent of subsidies and rebates due to increased funding.

Now's never been a better time to invest in a solar PV system, and with subsidies slated to end by 2031, it's best advised to start sooner than later.

Solar PV systems come with 5 leading warranties: Panel performance Warranty, Panel product Warranty, Inverter Warranty, Battery Warranty and Installation Warranty. Under Australian Consumer Law, retailers hold the sole responsibility of honouring these warranties. As with any flourishing industry, some rotten eggs are bound to make it into the basket.

But with the Clean Energy Council, policies are constantly implemented to ensure fair trade and standards and integrity are maintained within the industry. Vetted accreditation programs allow consumers to put their faith in solar companies without worrying about poor business practices and having a hassle-free system. Accredited solar retailers and installers must pass assessment and training, following a stringent Code of conduct to be certified.

Along with this is the Consumer and Business Affairs, whose role is to facilitate disputes between consumers and businesses. If you cannot negotiate an issue with your retailer, lodge a complaint with them, and they can deal with the retailer.

It is illegal in Australia to mislead consumers on solar panels' origin, performance, condition, and quality. Solar panel retailers who source and sell unapproved solar panels may be subject to investigation by the relevant regulator or law enforcement agencies.



WHO TO BUY SOLAR FROM?

When buying solar, it's essential to get high-quality products. Knowing how your system works and solving problems will save you money in the long run. It's also vital that you know how to pay a fair price for them.

The most vital thing to choosing solar is where you are buying it from. An excellent solar retailer would be able to guide you gently through the process of going solar. Note that even if you buy a quality system, you won't get much out of your system if it is not installed well.

When looking at a solar PV system, it's not just the panel and inverter that matters. You have to get many other components right, from wiring to racking to the isolators. It could be even seen the most critical part of the system are the isolators, which isolate high DC voltage generated by your panels.

As the components work together like cogs in a machine, you have made sure they are installed safely and by a qualified installer to ensure your system will operate at peak performance and is reliable. Often, we hear about system failure happening due to the slightest mistake during installation. **You don't want that happening to you.**



THE TROUBLE WITH IDENTIFYING IF A SYSTEM WAS INSTALLED CORRECTLY



It is challenging to pinpoint if a system was installed correctly, and it gets very technical, which we won't bore you with. It is best to find a reputable company that is highly vouched for and has been in business for some time.

Many big solar companies from 5 years ago are no longer operating today. These companies are more interested in making a dollar than providing you with high-quality solar systems. Some even run a scheme where they don't honour warranties or help support your system and end up shutting down, leaving you in the dark, and they simply rebrand themselves and set up in a different name to do the same thing again.

There is a regulation in place, such as the Clean Energy Council, which ensures accredited installers are competent and leaves you with a system to give you peace of mind.

After all, good installers would instead give you a quality installed the system so that there is less chance of something going wrong in the future. A good gauge of a quality installer has been in business for many years and are a steady or slow-growing business. It's in their best interests to make you a happy customer.

BEWARE OF SOLAR 'COWBOYS' WHO SELL CHEAP AND POOR-QUALITY SYSTEMS WITH SHODDY INSTALLATION WORKMANSHIP, WHICH ARE QUITE HAZARDOUS.



ASK AROUND AND COMPARE QUOTES

As with most technology products, you would ideally want to compare quotes from various companies and take your time to decide on which salespersons you are most comfortable with and trust.

Installers are obliged to help you with anything you don't understand. If you have any questions, even a simple one like what solar is, they should professionally answer your questions. Find their contact, give them a ring, see if they are qualified and skillful enough to solve your concerns.

QUALITY RATHER THAN PRICE

In solar, settling for the lowest price can be a bit of a gamble. A good indication of a trustworthy company is that they are willing to pass up the sale opportunity rather than dropping their prices. This implies that the company is solely focused on getting a sale and less on quality install. Remember that you're getting your solar system and stick with it for more than 10 years. You would prefer the company to offer satisfied after-sales service and stick with you over time.

Questions you might want to ask:

- Are they accredited solar designers? If not, who designs the system?
- Who does the installation?
- Do they have accredited installers? Are they working for the same company like them, or are they are subcontractors?
- Who would you call if there's an issue with the system after install? What if the business is no longer operating in the future?
- How long have they been in business?
- How do they do the inspection? Do they visit your place before giving you the price?
- Could they tell you when the installation would happen if it were to take place?
- How much electricity would your system generate on average per day?
- Any other suggestions that they can give to maximise the electricity output on your system?



Be informed & take your time

- Solar can be confusing; take your time by reading through this guide and get enough information to have a good understanding of what solar system would suit you.
- Try not to settle on a quote from the first solar company you meet. It reduces the chances of you getting the best quality and best priced solar PV system.
- Don't be pressured by age-old solar tactics such as 'this price is for 1 week only' etc. Prices do not fluctuate that much, and you would save more money in the long term by buying the right system rather than getting a bargain.



HOW DOES SOLAR SYSTEMS WORK?

Components

Solar PV systems are composed of mainly multiple solar PV panels, an inverter and a framing system. Solar panels, usually installed on rooftops, are faced in a northeast-south orientation. A DC to AC inverter is also needed to convert the panels' direct current (DC) into alternating current (AC).

Climate & panel orientation

The orientation of the panels affects the amount of sunlight that hits the panels. **More sunlight results in more electricity being generated.** Ideally, you would want panels to face the northerly direction. If not, then the easterly or westerly directions are great alternatives.

Panels such as T1 panels are preferred over cheaper panels; due to better manufacturing quality, they are longer-lasting and give better performance in various conditions. Australia is known for its hot climate, and cheaper panels tend to perform poorly the hotter it gets.

Solar System Efficiency

Exporting solar power back to the grid earns you credit on the electricity bill. This is called the feed-in tariff (FiT). The credit is calculated through net energy metering, also known as NEM. This is a solar policy and incentive on which the whole solar industry for domestic purposes is built. It allows the surplus power produced by your solar system to be used by the electric grid whenever it is required.

For an efficient solar energy system, you need to make sure that your solar panel installation is correctly sized so that enough electricity can be generated, which would match your electricity production requirements throughout the year. Through the solar energy initiative and net metering, you would benefit from the low to no cost electricity bills, especially during summer when electricity is the most expensive.

You do not need to worry about turning the solar energy system off when the sunlight is negligible, especially at nighttime. The system automatically switches itself into and out of production. Solar energy systems require very little maintenance.

SOLAR FINANCING OPTIONS



Solar Rebates

With government rebates and reducing solar panel costs, South Australian residents can get a solar panel system today without spending a fortune. There are two kinds of rebates in South Australia: The State Government's Solar Feed-in Tariff and Small-scale Technology Certificates.

STCs are small-scale technology certificates that apply for residential solar installations. STCs are issued alongside qualifying solar power systems and solar panels. This can be used later to withdraw the dollar equivalent that will be credited against your purchase. STC values change over time and are affected by market conditions. As a result, so will how much cash-back you can get.

To calculate the total amount of STCs applied to a system, you multiply the solar system size (kW) x Postcode Zone Rating x Deeming Period (years) = Number of STCs.

Use this calculator [here](#) to find out how many STCs you are eligible for.

The program was previously referred to as the Solar Credits rebate, but in effect, it is a subsidy offering an up-front discount on the purchase of a solar power system.

Example:

A 6.6 kW system in 2021 attracts around \$2,800 to \$3,000 in Federal rebates called Small Scale Technology Certificates (STCs), but it does vary in different regions, and STC's only get paid for a system up to 100kW.

STCs can be redeemed until 2031 January 1st, and decline in value over the subsequent years before then. So, better to get a system sooner now than later.



Feed-in Tariff (FiT)



Exporting solar power back to the grid earns you credit on the electricity bill.

When your electricity bills arrive, they will consider the electricity you had purchased from the grids and credit you for any time your solar energy system would have exported electricity to the grid. The final cost would be the extra power that was consumed.

This usually happens during the summertime as that is when the consumption of electricity is the highest. During the winter months, your system might produce surplus power, resulting in the utility meter running in reverse. By the end of the month, you are billed the net of what you have put onto and took off the grid. FITs are rates regulated by state guidelines, and they vary with electricity providers. We recommend shopping around to find the best rates out there. To get an accurate picture, shop around for the best feed-in tariff and consider all charges in such contracts, including the cost of the supplied electricity per kWh and the supply fee.

Some Energy companies sell solar systems and offer a tempting high figure, but do check that the overall electricity charges in such contracts are not higher than standard kWh charges, as the higher FIT income may be more than the offset in higher electricity fees and charges.

The value of a FIT is a critical aspect to consider as it can affect whether you think solar will work for your business or not. The size of the system also depends on your case and demands.

Keep in mind solar batteries do not affect the FIT whatsoever nor the rebate. However, on their own, some subsidies are available, such as the South Australian home battery subsidy.



Payback Period



The payback period is the amount of time it takes for a solar PV system to save you enough money to cover the cost of the system. This comes in the form of feed-in tariffs and the reduction of paying for electricity from the grid.

A well-designed electric installation can have a typical payback period of about 4-7 years in Australia. This can vary, depending on your electricity usage and the size of your system. Most solar companies should be able to do a financial analysis to estimate your payback period.



If you see a deal that claims “No interest”, be wary. All finance has a cost, and these deals often charge an upfront fee on top of the cash price. The cost gets passed on to you.



FINANCING A SOLAR PV SYSTEM



If you can afford to invest in a system, it is a good idea because as soon as the installation is complete, there are no continuing monthly fees, and your power bill is lower. Solar systems typically generate reliable returns. In fact, they have a much higher payoff than bank interest rates at this moment in time.

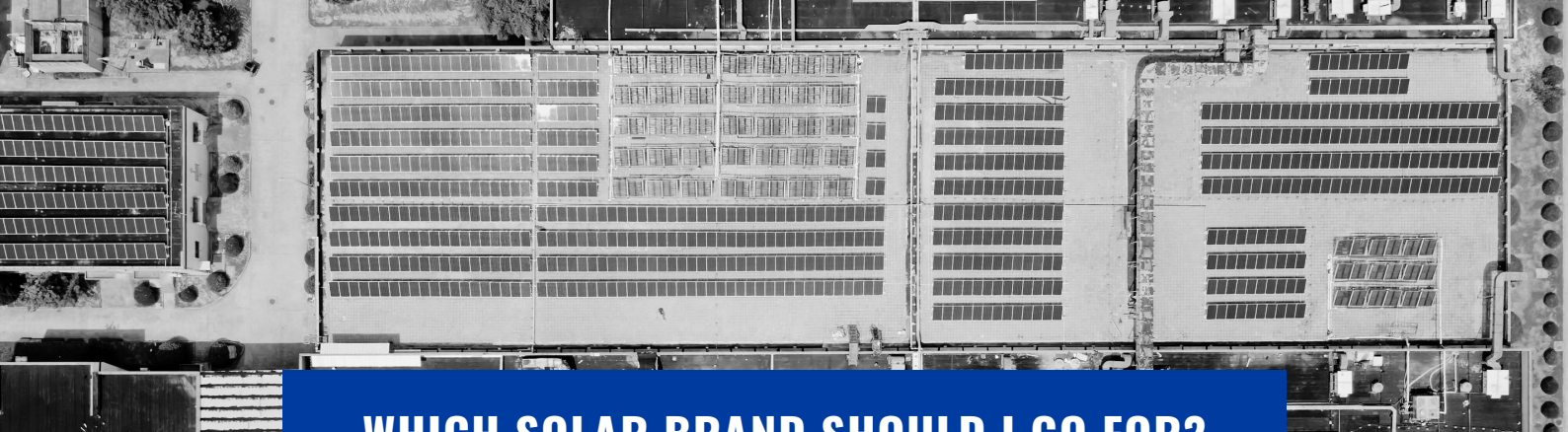
It is difficult for many to cough up the money to afford a multiple-thousand-dollar system. A lot of solar installers offer “no interest” finance – and if that sounds too good to be true, it’s because it probably is.

In our experience, you can often get a better deal by organising your finance independently and avoiding the easy-sign-up, ‘no interest’ deals. For example, many homeowners can redraw their mortgage to finance the solar and battery system, as these loans have currently shallow interest.

Always consider your financial situation first before purchasing. It is hard to find a retailer who will provide you with the best financial planning solution, especially if it costs thousands.

With NTS, we offer free financial advice and analysis to all our customers to understand your situation and tailor our solutions for you. We are not trying to sell you anything here - just provide information.

We don't think that anyone should have to pay thousands of dollars for expert advice on their finances, which is why we offer a free consultation where one of our experts will sit down with you and ask questions about your current situation to better understand what kind of products would be most appropriate for your needs. This way, we can make sure that when you do decide you want to buy something from us, you know exactly what you're getting into!



WHICH SOLAR BRAND SHOULD I GO FOR?

If you're looking to buy solar products, the selection process can be a little tricky. Many solar brands are available in Australia, each with specifications and recommendations for solar panel installation. It's understandable that as customers, you don't have the expertise or professional knowledge to go through datasheets of all these different solar panels on offer - but it is important that you at least research what solar brand you're buying from before making any decisions. And that's why buying from a trustworthy brand is paramount for every customer.

Here, we will show you how to find trustworthy solar brands so that your next purchase will be a successful one! You will find the answers to all of questions:

- **Why it's so important to choose the right solar brand.**
- **How you can determine if they are the right fit for your needs.**
- **What questions to ask when considering hiring them.**



TIPS OF CHOOSING THE BEST SOLAR PANELS

If you're looking to buy solar panels, you must think about more than just the price.

Choosing solar panels is a big decision. If the modules you choose cannot provide the best performance, it could affect the profitability of the power produced. Or perhaps there is no solid warranty or guarantee, which would increase your investment risk.

You'll want to start by considering your home and the solar panel compatibility with it, as well as whether there are any necessary solar panel certifications needed for using solar power in your area or if you can get solar panels that qualify for government rebates. You might also want to consider how much space you have available on your property and how big a system will fit there.

If you don't know what size solar panel would be best suited for your home, always talk to us first to determine which solar panel brands work best with your current energy needs.

- Solar panels work better when made by a company that knows what it's doing, so look for brands with years of experience in the field.
- The quality of the product matters too! Don't just go by price, and don't buy a cheap knock-off either because you'll be sorry later on down the road when your panels stop working or, worse yet, catch fire!
- You want to make sure that your solar panels will last as long as possible, which means choosing high-quality ones that have warranties and guarantees (not all companies offer these!).



A good place to start is taking a look at Tier 1 (T1) Solar Panels.

TIER 1 SOLAR PANELS

Tier 1 includes the top 2% of solar panel manufacturers. We consider Tier 1 manufacturers to be vertically integrated, which means that they control each stage of the manufacturing process and produce on a large scale.

These companies have invested a lot in research and development to manufacture solar panels. They have more than 5 years of experience in the field, making them the gold standard in the industry.

- The purest and highest grade of silicon to make solar cells. The higher the grade, the longer your solar panel will last and perform high levels in converting sunlight to electricity.
- Generally produce some of the best performing solar panels and are often priced very reasonably.



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Modules produced by Tier 1 manufacturers include Q.Cells, Jinko and Trina Solar, are the brands chosen by Natural Technology System installations.

Q CELLS

Trina solar
Smart Energy Together

Jinko Solar

Proud to be the official partner of Q.Cells.

Quality can vary significantly between Tier 1 Manufacturers. When searching for solar panels, there's a lot to consider, so this should only be one aspect of your due diligence.



SOLAR INVERTERS

One of the most important components of a solar system is an inverter since it helps to convert DC electricity produced by panels to AC current, which can be used in your home. Inverters are responsible for transforming direct current (DC) energy stored in batteries into alternating current (AC) electricity used by our homes and businesses. They also regulate voltage levels, so they don't go too high or low.



Making the right decision on your solar inverter can have a significant impact on your system's performance. Whether you're looking for an affordable option that will get the job done or a premium product with all of the bells and whistles, you need to know what to look for when choosing one.

Their performance is often subject to circumstantial factors like rain, humidity and extreme heat, especially in South Australia while we all enjoy 4 seasons in 1 day :) Prolonged exposure can easily damage the device or shorten its lifespan. That's why it's essential to buy an inverter from a qualified company when you purchase your solar system.

Our favourite brands, Fronius and SMA, have been acclaimed by professionals for their low failure rates and fast shipment of replacement units. There are plenty of cheaper alternatives to big brands. One downside of them is that they won't fix your faulty product if you have to ship it in (at your cost). Inverter issues will likely be the biggest reason to blow out the financial payback of your solar system.

4 THINGS TO LOOK AT WHEN PICKING A GOOD SOLAR INVERTER



Reputation

Look at the company's history and reputation, see if others have given good reviews on the brand, their expertise, and how long have they been around? Inverters are liable to fail, so make sure they have a good track record, and sometimes the most expensive inverters are not necessarily the best quality either.



IP Rating

Although most grid-connected inverters are weatherproof, check the IP rating of the inverter, make sure it is rated for the climate in your area. This would ensure it will perform better and last longer as it is protected from heat and weather.



Warranty

Solar inverters typically have warranties ranging from 5-12 years, though most now offer an 8-10 years warranty minimum. Solar inverters are notorious for being the most fragile component whilst being the most important, so it's better to be safe to ensure ease of mind



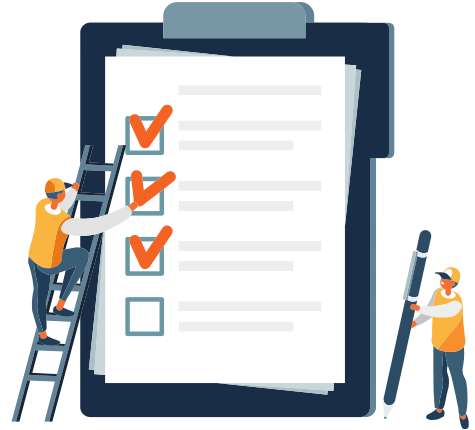
Expandability

It is important to set your expectations for the future; some inverters may not allow mix-matching of panels, meaning you may have to buy a new one. It is recommended to install as many panels as you can and have an inverter with the capacity to match it. An excellent solution to consider is an MPPT inverter. These allow you to add additional solar PV arrays later or install arrays at different orientations.

PREPPING YOUR HOUSE FOR SOLAR

Checklist for solar on your roof

- Do you own your own roof space?
- Is the roof space facing North, West or East in the Southern hemisphere and South, West or East for you in the Northern hemisphere?
Make sure the roof space is also unshaded most of the time.
- Is there enough unshaded area to fit 8 or more solar panels? (Approx. 12 sq. meters, or 130 sq. feet)



If you answered yes to everything on this list, then installing solar panels would be a good decision for your house. However, there are a few other factors that may influence the viability or cost of install. We should also take a closer look at some of those questions.



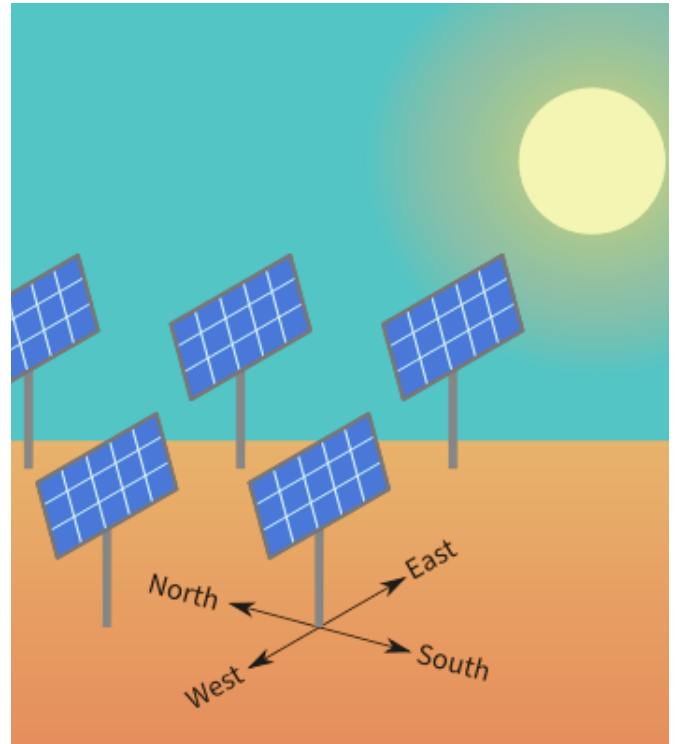
ROOF ORIENTATION



A north-facing roof is optimal for solar production throughout the day (south-facing in the northern hemisphere). Depending on the roof's pitch, a west-facing roof will decrease your solar output across the day by about 15% compared to the optimal.

Having solar on an east or west-facing roof is not ideal if you are home all day to use your solar power or if you receive a friendly feed-in tariff.

However, even if you only have an east or a west-facing roof, it's not too big of a deal. In fact, it's only around 15% of the sunlight that you're missing out on. You could also oversize the inverter (putting up more KW of panels than the inverter size) to go some way to compensate for the loss - solar panels are pretty cheap these days.



Types of roofing

Installers can install a solar system on most types of roof material. However, some roofs are unsuitable.

Slate, for example, can prove difficult, and fibreglass is generally not possible. The pitch of your roof can also lead to the extra cost of installation.

If you have a steep roof, it may be dangerous to install on, which means the installers may need special access and safety equipment.

Likewise, if the roof is difficult to access, the installers may need special access equipment. (which costs extra).

If the roof is flat or nearly flat, you will likely require additional racking to face the panels in the sun's direction.

SHADING



One thing you should know is that your solar panels will not generate power when they are shaded.

If you have trees surrounding your house that provide lots of shade in summer, then a solar system wouldn't generate much electricity and waste money.

You need to have an in-person assessment that your solar provider actually visit your place before making your final calls.

The sun rises in the east and sets in the west, which means an east-facing solar system will produce more power in the morning, and a west-facing system will produce more in the evening.

- If you're not home during most of the daytime, you may prefer to have solar installed on your east- or west-facing roof.
- If you use most of your power in the morning and evening, you will consume more of your own solar power if you have east and/or west facing install.

With a professional assessment, the designer/installer can give you the accurate solution regarding those issues and make sure the solar system will generate the performance that you're expecting (or even better!).



SIZING YOUR SYSTEM

Factors affecting the number of solar panels

- Your energy usage
- Your estimated savings and payback period
- How much sunshine do you receive in your location
- Angle and orientation of your roof, any potential shading
- How much energy do you consume in the winter/summer seasons

Generally, if you can afford it, you would want the most amount of solar you can fit on your roof (or allowed by your electricity distributor). This is about 6.6 kW of panels with a 5 Kw inverter.

This is the most extensive system you can have with a single-phase household. This would cover most people's electricity needs; the upfront cost is reasonable, and the payback period is outstanding.

How much solar can you install?

Rules differ between electrical distributors for solar PV systems. Most allow up to 5 kW for single-phase and 30Kw for three-phase (commercial premises).

This limit applies to inverters, so you could install larger panel arrays, but you are limited by your inverter. Good solar providers will know the rules in your areas back to front.

Daytime consumption

It is advised that you size your system closer to your daytime consumption if you have a low or non-existent feed-in tariff. This calculation may change-over-time over time so don't be too stressed with it.

Find out how much kWh you use during daylight hours, say you use 20 kWh on average per day, and 50% of that energy usage is during the day. That means you use 10 kWh during daylight hours.

FUTURE-PROOFING YOUR SYSTEM



You won't have to worry about this if you are already maximised the size of your system.

You may be considering getting a more extensive system down the line by adding more panels or adding energy storage. Though battery prices are sky-high right now, they will likely drop in price over the years, and solar is a long-term investment.

Also, consider changes to your household situation; if you are parents and thinking of having more children, this might impact your decision of adding more solar to accommodate that. Adding more panels to an already installed system is difficult, so also bear that in mind.

In Australia, we generate about 4 kWh of electricity per 1 Kw of solar, in which case a 2.5 kW system is suitable to cover 20kWh of usage.

You would want to maximise the amount of energy consumption during the daytime when you are generating solar energy.

This also depends on your living situation. If you are parents with children, your energy use would be higher if you have kids at home all day, whereas a working couple may be away during the day and most of their usage is at night.

Why do you need to oversize your inverter?

Most people choose to have larger amount of panels than the inverter capacity. A 5 kW inverter will always output 5 kW of AC power, however, your panels output fluctuates depending on time of day and throughout summer and winter.

One tip is to have timer-activated appliances to do things such as washing or cleaning during the day to use solar to power those processes.

To maximise your energy efficiency, other options you could consider are making sure your panel modules are free of dirt, as grime can cause less sun to hit the photovoltaic cells.

Luckily solar panel cleaning is relatively easy, with just some good ol' water and soapy is all you need. We have mentioned this before, but make sure to prevent shading around your system, you can't really control the clouds, but you can make sure there are no big trees that would obstruct the sun's rays.



Most of the time, your solar array would be operating below its maximum nominal power.

Panels are cheap nowadays compared to the rest of the system. Having more panels would mean your inverter is operating more efficiently.

As mentioned before, you have a limit of up to 5 kW inverter on most residential households, so to maximize your energy output based on that restriction, it is advised to oversize the number of panels to get closer to that 5 kW output.

It is not advised to go over 6.6 kW in a single-phase household.

People generally don't go over 6.6 kW with a 5 kW inverter because government rebates restrict STCs given to panels only up to 30% more than inverter capacity.

So having more additional solar panels would not net you additional STCs and would be a waste.

WHAT IF I AM MOVING HOUSES SOON?

Most solar PV systems generally have a payback period of 4-7 years. If you consider moving houses past that time period, it would still make sense to install solar as you would still profit.

Solar PV systems being installed may even appreciate the value of your home if you choose to sell.

WHAT DO I DO NEXT?

Thanks for reading. You have made it through our solar guide. We hope you find this helpful and designed to give you enough knowledge to confidently buy a solar system.

We have more information on particular topics on our website at <https://naturaltechnology.com.au/>.

[Click here](#) for a quick quote for your solar power needs, or contact us today at (08) 7081 9830. You can also [email us](#) for expert, obligation-free advice.

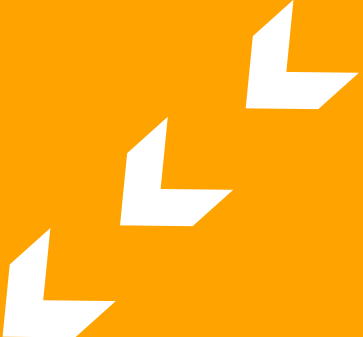
ABOUT NATURAL TECHNOLOGY SYSTEMS

NTS have been the leader and innovator in developing the modern racking systems used by Solar Installers based in South Australia since 1984. We are the founding member of the Clean Energy Council and the Clean Energy Solar Retailers Code of Conduct signatories.

We deliver comprehensive service from consultation to photovoltaics (PV) solutions and other renewable energy technologies. For every install, we provide financial expertise and operations & maintenance services to ensure our clients get what they need, as well as our best follow-up services.

Being known for our extensive experience, we follow stringent guidelines to ensure high-quality installs for the sake of longevity. Part of our expertise includes having done numerous off-grid installations such as nature reserves and heritage sites.





We're your energy consultant, so you don't need to worry about anything.



Contact us today to find out how we can save you time and money.

Call 1300 418 148

We offer **FREE** bill assessment!

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